



# DOG MERSFIELD PARISH COUNCIL

## Minutes of the Council Meeting held at Dogmersfield Primary School 14 February 2021 at 7.30 p.m.

Councillors	In Attendance	Apologies	Absent
Cllr Graham Chisnall (Chair)	✓		
Cllr Anne Fillis (Vice-chair)	✓		
Cllr Graham Leach	✓		
Cllr Sarah Miles		✓	
Cllr Rob Molloy	✓		

Clerk: Martin Whittaker

**In attendance:**

HCC Cllr Davies  
HDC Cllr Crookes  
4 members of the public

		Action
22/21	<p><b>Welcome and apologies for absence</b></p> <p>Cllr Miles sent her apologies due to holiday. The motion being proposed by Cllr Chisnall and seconded by Cllr Molloy, <b>IT WAS RESOLVED</b> unanimously to accept the apologies.</p> <p>Apologies were also received from HDC Cllrs Dorn and Kennet.</p>	
22/22	<p><b>To receive and note any Disclosable Pecuniary Interests and requests for dispensation for items to be discussed</b></p> <ul style="list-style-type: none"> <li>Cllr Leach declared an interest in 22/28.1 as the property owner</li> <li>Cllr Molloy declared an interest in 22/28.1 as a neighbour.</li> </ul>	
22/23	<p><b>To approve the minutes of the council meeting of 17 January</b></p> <p>The motion being proposed by Cllr Leach and seconded by Cllr Fillis, <b>IT WAS RESOLVED</b> unanimously to approve the minutes.</p>	
22/24	<p><b>Matters arising from the minutes</b></p> <p>All actions complete except:</p> <ul style="list-style-type: none"> <li>21/75 MS 365 implementation – Clerk – in process</li> <li>21/122 Impress on HDC the need for the council to be advised of tree works – Leach - ongoing</li> <li>22/9 Contact Ian Ackerman for recent traffic statistics – Leach - complete</li> <li>22/13 Pass information on Farnborough Airport to HCC Cllr Davies, who would pass it to the HCC cabinet member for transport – Fillis/Davies - ongoing</li> <li>22/14 Discuss Platinum Jubilee arrangements with Cllr Molloy – Chisnall/Molloy:</li> </ul>	<p><b>Leach</b></p> <p><b>Fillis/ Davies</b></p>



# DOG M E R S F I E L D P A R I S H C O U N C I L

	<ul style="list-style-type: none"> <li>○ Cllr Molloy will link with FOAS and report back as necessary. FOAS has had a meeting and has arranged an event for the Sunday of the Jubilee weekend and will probably ask the PC for support.</li> </ul>	
22/25	<p><b>Announcements from the Chairman and Clerk</b></p> <ul style="list-style-type: none"> <li>● Chairman - None</li> <li>● Clerk: <ul style="list-style-type: none"> <li>○ The date of the Highways meeting had been changed to 1 March.</li> <li>○ A meeting about s.106 contributions had been held between Adam Green (HDC), Cllr Fillis and the Clerk. It looks likely that signs for healthy walks, and work on Pilcot Green should be suitable for funding.</li> </ul> </li> </ul>	
22/26	<p><b>County and district councillor's reports</b></p> <ul style="list-style-type: none"> <li>● Cllr Crookes: Budget will go to council for approval at the end of the month, based on £5 increase for a Band D property. There will be no significant impact on services.</li> <li>● Cllr Davies submitted a written report, included as an Annex to these minutes.</li> </ul>	
22/27	<p><b>Representations by the public</b></p> <p>A member of the public asked why verges have been cut, for example on the A287, at this time of year. Cllr Davies offered to investigate.</p>	<b>Davies</b>
22/28	<p><b>To consider the council's response to current planning applications</b></p> <ol style="list-style-type: none"> <li>1. <a href="#">22/00158/HOU</a>   Erection of a porch, single storey rear extension, replacement of sliding doors to existing conservatory with french doors and demolition of existing conservatory   Rectory Cottage Church Lane Dogmersfield Hook RG27 8SZ As two members declared an interest and one member was absent no quorum was present. The item will be carried over to the next meeting.</li> <li>2. <a href="#">22/00110/HOU</a>   Erection of a part two storey part first floor front extension, single storey rear extension, demolition of porch, insertion of a door to ground floor front and erection of open porch, insertion of a window to ground floor front, a door and window to ground floor side, a window to first floor front and rear, a rooflight to front, extension to drive and alterations to existing access   Meadows Chatter Alley Dogmersfield Hook RG27 8SR The motion being proposed by Cllr Leach and seconded by Cllr Molloy, <b>IT WAS RESOLVED</b> unanimously to offer no objection subject to: <ul style="list-style-type: none"> <li>● Conformance to DNP Dark Skies policy</li> <li>● The width of the new access point being no greater than that of the existing one</li> <li>● Production of a construction plan to keep vehicles off the road.</li> </ul> <p>Members also asked that only native hedging and planting should be used on site.</p> </li> <li>3. Applications not on the agenda None.</li> </ol>	
22/29	<p><b>To update members on any new planning consultations, appeals and enforcements</b></p> <p>Cllr Leach reported as per the submitted paper.</p> <p>He also noted that Hampshire Highways in their response to the Netherhouse Copse application had commented that the extra housing would have no significant effect and</p>	



# DOG MERSFIELD PARISH COUNCIL

	therefore offered no objection. HDC Cllr Crooke suggested that a copy of DPC's objection should be sent to HDC Cllr Kennet, as he was on the HDC planning committee.	<b>Leach</b>																								
22/30	<b>Finance &amp; Regulatory Matters</b>																									
1.	<p><b>To note the bank reconciliations</b></p> <p>The bank reconciliations were inspected by Cllr Leach and noted by the council. The reconciled balances as of 31 December were:</p> <ul style="list-style-type: none"> <li>• Unity Trust                      £17724.69</li> <li>• Multipay                              -£18.06</li> </ul>																									
2.	<p><b>To authorise payments</b></p> <p>The motion being proposed by Cllr Chisnall and seconded by Cllr Miles, <b>IT WAS RESOLVED</b> unanimously to approve the following payments:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Date</th> <th style="text-align: left;">Payment</th> <th style="text-align: left;">Payee</th> <th style="text-align: right;">£</th> </tr> </thead> <tbody> <tr> <td>22/01/22</td> <td>Phone bill</td> <td>Buzz Networks</td> <td style="text-align: right;">5.95</td> </tr> <tr> <td>27/01/22</td> <td>Base salary - Jan</td> <td>Martin Whittaker</td> <td style="text-align: right;">350.00</td> </tr> <tr> <td>14/02/22</td> <td>Salary bal - Jan</td> <td>Martin Whittaker</td> <td style="text-align: right;">51.69</td> </tr> <tr> <td>26/01/22</td> <td>Card fee</td> <td>Lloyds Bank</td> <td style="text-align: right;">3.00</td> </tr> <tr> <td>09/02/22</td> <td>Interest</td> <td>HMRC</td> <td style="text-align: right;">0.05</td> </tr> </tbody> </table> <p>Cllrs Chisnall and Fillis were asked to authorise the payments.</p>	Date	Payment	Payee	£	22/01/22	Phone bill	Buzz Networks	5.95	27/01/22	Base salary - Jan	Martin Whittaker	350.00	14/02/22	Salary bal - Jan	Martin Whittaker	51.69	26/01/22	Card fee	Lloyds Bank	3.00	09/02/22	Interest	HMRC	0.05	
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22/31	<p><b>To consider retaining the services of a payroll provider – Clerk</b></p> <p>The Clerk circulated a letter from DM Payroll Services detailing the service. He had received a further email from the company explaining:</p> <ul style="list-style-type: none"> <li>• They would be able to deal with HMRC on all matters concerning the council's PAYE and tax, and resolve matters related to the provision of the service</li> <li>• If matters arose that were outside the company's control or were historic that took some considerable time to resolve they would reserve the right to charge for the work involved.</li> </ul> <p>Members were not convinced that the proposal was necessary or offered value for money. No motion was proposed.</p>																									
22/32	<p><b>To consider a complaint of parking on the verges in the centre of the village</b></p> <p>A complaint had been received from a member of the public about parking on verges by the Queen's Head, and Cllr Molloy had suggested that it should be discussed by the council.</p> <p>Members suggested that this should be investigated further by Cllr Miles as part of her work with Highways.</p>	<b>Miles</b>																								
22/33	<p><b>To consider 20mph limit in Dogmersfield (see attached)</b></p> <p>The motion being proposed by Cllr Molloy and seconded by Cllr Chisnall, <b>IT WAS RESOLVED</b> unanimously that the council:</p> <ul style="list-style-type: none"> <li>• Supports the "20's Plenty for Hampshire" campaign</li> <li>• Calls on Hampshire County Council to implement 20mph in Dogmersfield</li> <li>• Will write to Hampshire County Council to request 20mph speed limits on streets throughout Dogmersfield where people live, work, shop, play or learn, with 30mph as</li> </ul>																									



# DOG MERSFIELD PARISH COUNCIL

	the exception on those roads, where full consideration of the needs of vulnerable road users allows a higher limit.	<b>Clerk</b>
22/34	<p><b>Application for Section 72 Licence for Temporary Speed Signing (see attached)</b></p> <p>The motion being proposed by Cllr Chisnall and seconded by Cllr Fillis, <b>IT WAS RESOLVED</b> unanimously to apply for the licence.</p>	<b>Clerk</b>
22/35	<p><b>To receive an update on tree planting and place additional orders (see attached)</b></p> <p>The motion being proposed by Cllr Fillis and seconded by Cllr Chisnall, <b>IT WAS RESOLVED</b> unanimously for the Clerk in consultation with Cllr Fillis to place orders for trees and associated supplies to the value of £271.41.</p> <p>Cllr Fillis had also submitted two invoices on behalf of a resident to the value of £1353.60 inc VAT. The Clerk advised members that reimbursement of a payment made by a resident would be in breach of the council's Standing Orders and Financial Regulations, and that VAT could not be reclaimed on such a payment. The council needed to decide whether they wished to approve or not approve payment to reimburse the resident taking into account this advice.</p> <p>The motion being proposed by Cllr Chisnall and seconded by Cllr Molloy, <b>IT WAS RESOLVED</b> unanimously to reimburse the resident the sum of £1000.</p>	
22/36	<p><b>Report of meeting on rural policing held on 11 February</b></p> <p>The meeting was with Ranil Jayawardena and the local police sergeant, as well as councillors and residents, and was especially useful in establishing lines of communication. Among points made were:</p> <ul style="list-style-type: none"> <li>• Minor crimes and incidents are best reported online (<a href="http://bit.ly/hants101">http://bit.ly/hants101</a>) rather than using the 101 service</li> <li>• Resource allocation is done partly on number of complaints, so everything should be reported.</li> </ul> <p>Cllr Chisnall offered to write a brief report for the website.</p>	<b>Chisnall</b>
22/37	<p><b>Correspondence received</b></p> <p>The Clerk had received further information from the Farnborough Noise Group, which he had passed on to members.</p>	
22/38	<p><b>Information sharing</b></p> <p>Cllr Leach announced that a Volunteer Day was planned for Sat 5 March.</p>	
22/39	<p><b>Date of next meeting</b></p> <p>The Chairman asked the Clerk to call an extraordinary meeting for 1900 on Wednesday 23 February to consider the approval of traffic control measures in the village.</p> <p>The next ordinary meeting will be on 14 March 2022.</p>	<b>Clerk</b>

Signed:

Date:



## DOGMERSFIELD PARISH COUNCIL

Abbreviation	In place of	Abbreviation	In place of
APA	Annual Parish Assembly	HDC	Hart District Council
CBF	Community Benefit Fund	NALC	National Association of Local Councils
CIL	Community Infrastructure Levy	NPPF	National Planning Policy Framework
DPC	Dogmersfield Parish Council	PCC	Police and Crime Commissioner
FOAS	Friends of All Saints Church	TBHSPA	Thames Valley Heaths Special Protection Area
HALC	Hampshire Association of Local Councils	SANG	Suitable Alternative Natural Greenspace
HCC	Hampshire County Council		

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# DOG MERSFIELD PARISH COUNCIL

## Annex – Report from HCC Cllr Davies

February 2022

### HWRCs update

The system of booking to visit Hampshire's household waste recycling centres (HWRCs) is to be made permanent following feedback from users who overwhelmingly supported the approach. It was introduced in June 2020 in response to the pandemic but also helped smooth visits and reduce queuing. The ability to book multiple trips will remain.

### Support for Community Transport

With the COVID-19 pandemic still having an impact on levels of all public and community transport use across the county, Hampshire County Council has agreed to maintain contract payments for community transport operators at 100% from 1 April 2022 to 31 March 2023.

Community transport operators have reported that around 35% fewer passengers are travelling than before the pandemic. The move will assist those operators in the recovery and operation of their services, supporting them to maintain service levels whilst they experience lower than usual passenger numbers, and user confidence rebuilds during the coming financial year.

### Roads, Transport and Environmental investment

Hampshire County Council is to be asked to approve on 17 February an increased 2021-22 capital programme of investment in countywide highways maintenance, road safety, transport improvements, flood alleviation, waste management, and bridge strengthening, as well as economic development and town centre improvements, amounting to £112.885 million. This includes £7 million additional financial support for highways maintenance.

Planning continues for the next generation of waste infrastructure to support the county's ability to recycle a wider range of materials. As part of the capital programme of work is the continued development of a plan for a new materials recovery facility in Eastleigh.

The proposed programme and appendices highlight an Integrated Transport Programme of over £100 million in value. Local schemes to enable people to walk and cycle more for local journeys represent a £11.3 million investment.

Separately, Hampshire County Council is the first council in England to trial plastic bollards made from sugar cane on its pavements; these are being installed as a lower carbon alternative to the traditional concrete ones. The plant-based bollards are also lighter, easier to install and cheaper - costing £150 compared with £190 for concrete. They are also just as resilient in the event of a crash and do not splinter if they are hit by a vehicle. The proposal is part of the county's plans to meet its climate change targets to be Carbon Neutral by 2050 and resilient to a two-degrees rise in temperature.

In recognition of the importance of building resilience, the council has declared 2022 the "Year of Climate Resilience". This presents an opportunity for it to increase awareness of the importance of resilience and to develop some showcase projects in partnership with key stakeholders. More information can be found on the Council's Climate Change website:

<https://www.hants.gov.uk/landplanningandenvironment/environment/climatechange>

### Platinum Jubilee Celebrations

Hampshire County Council is putting plans in place to celebrate the Queen's Platinum Jubilee this year. These will provide opportunities for residents across the county to participate, including through schools, libraries, care



# DOGMSERSFIELD PARISH COUNCIL

homes, and outdoor sites. The primary focus is during the extended bank holiday weekend of Thursday 2 to Sunday 5 June 2022.

The plan also have is a significant focus on complementing The Queen's Green Canopy theme, with £0.5 million is to be made available to help organisations and communities plant trees across the county.

The celebrations were launched on Thursday 10 February at a high-profile event in Winchester. This was to be attended by HRH The Prince of Wales, who was to have unveiled 'Licoricia of Winchester', a new life-size bronze statue of a prominent medieval Jewish woman, designed by award-winning sculptor Ian Rank-Broadley. As you will all know the Prince of Wales has had to go into isolation as a consequence of having tested positive for CV-19 and these events were actually attended by the Lod Lieutenant. On a personal note I had asked the Leader of the Council Keith Mans to ensure that the rabbi of the Southampton synagogue was invited to this ceremony since, so far as I know, Southampton synagogue is one of the oldest established Jewish centres of worship outside of London and a synagogue which had several years ago extended an invitation to myself as a guest.

## Local Transport Issue

I am sure that I do not need to mention the very heavy congestion caused across the entire local road network. this has had particularly bad effects along Chatter Alley simply because local travellers, knowing about the closure, are taking a route along Pales Lane and thence through Dogmersfield towards Fleet. I am hoping that cars will once again be allowed to use the A323 from the end of February (albeit controlled by temporary traffic lights). Once this happens I anticipate that the Chatter Alley problem will largely diminish. Hampshire highways did suggest to me that they were considering removing the chicanes along Chatter Alley – I have made it very clear to them that this would be very vigorously opposed by local residents who would, justifiably fear that traffic speeds along a road bordering on a primary school would significantly increase. I have also made it clear that such local opposition would be supported by me as their County Councillor.

## Crime

Strictly speaking this is no part of my remit but it would be remiss if I did not mention that Hampshire Constabulary are in control of local levels of crime – they held a seminar on Thursday 3rd February in Rotherwick village hall addressing precisely this issue. although they did not say this I was previously informed by the police that such crime is fortunately at a low level in Northern Hampshire. They were very candid with me and said that probably some of the reduction was due to criminals now moving their locus of activities across the border into either Thames Valley or Surrey – whilst I wish no ill will towards residents of those areas I am simply delighted that such criminals are discouraged from acting within 'my patch'. Members of Dogmersfield Parish Council very recently attended an afternoon session with the local police in Winchfield Parish Hall – unfortunately this clashed with another meeting I had to attend and I missed the ending of that meeting but I am pleased that this seemed, generally, to be a success.

**Tim Davies**

**County councillor – Hartley Wintney Division**



# DOG MERSFIELD PARISH COUNCIL

## Minutes of the Extraordinary Council Meeting held at Dogmersfield Primary School 23 February 2021 at 7.00 pm

Councillors	In Attendance	Apologies	Absent
Cllr Graham Chisnall (Chair)		✓	
Cllr Anne Fillis (Vice-chair)	✓		
Cllr Graham Leach	✓		
Cllr Sarah Miles		✓	
Cllr Rob Molloy	✓		

Clerk: Martin Whittaker

**In attendance:**

Tim Davies

5 members of the public

		Action
22/39	<p><b>Welcome and apologies for absence</b></p> <p>In the absence of Cllr Chisnall, Cllr Fillis took the chair.</p> <p>Cllr Miles sent her apologies due to a prior engagement. Cllr Chisnall sent apologies due to holiday. The motion being proposed by Cllr Molloy and seconded by Cllr Leach, <b>IT WAS RESOLVED</b> unanimously to accept the apologies.</p> <p>Apologies were also received from HDC Cllrs Crookes, Dorn and Kennet.</p>	
22/40	<p><b>To receive and note any Disclosable Pecuniary Interests and requests for dispensation for items to be discussed</b></p> <p>None</p>	
22/41	<p><b>Representations by the public</b></p> <p>A member of the public made a number of points about the proposals to be discussed, and these were noted and addressed. It was agreed that Cllr Miles ought to be congratulated on the outstanding work she had done with Hampshire Highways, bearing in mind that the proposed works were at no cost to the parish council.</p> <p>Cllr Davies asked if there were plans to remove the acceleration and deceleration zones at the A287 junction: Cllr Fillis assured him that there were not.</p>	
22/42	<p><b>To consider approval of traffic management and signage in the following locations:</b></p> <ul style="list-style-type: none"><li>• Chalky Lane</li><li>• Church Lane</li><li>• Pilcot Road</li></ul>	



# DOG MERSFIELD PARISH COUNCIL

	<ul style="list-style-type: none"> <li>• Pilcot Bridge</li> <li>• Chatter Alley</li> </ul> <p><b>and such other related matters as may arise for consideration.</b></p> <p>Cllr Fillis referred to the papers from Hampshire Highways detailing the proposed changes on the above sites. She confirmed that the costs would all be to Hampshire Highways. Cllr Fillis also thanked Sarah in her absence for doing such an excellent job.</p> <p>The motion being proposed by Cllr Molloy and seconded by Cllr Leach, <b>IT WAS RESOLVED</b> unanimously to approve these changes.</p>	
22/43	<p><b>Date of next meeting</b></p> <p>14 March 2022.</p>	

Signed:

Date:

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APA	Annual Parish Assembly	HDC	Hart District Council
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HCC	Hampshire County Council		



Ms Stephanie Baker  
Development Manager and Building Control Manager  
Hart District Council  
(by e-mail: stephanie.baker@ hart.gov.uk)

3<sup>rd</sup> March 2022

Dear Ms Baker,

**Re: Issues Concerning Planning Consultations**

Thank you for your letter MJ/saw dated 8<sup>th</sup> December 2021 in response to our enquiry to Mr Jaggard regarding a number of points on planning consultations. We discussed your letter at the January meeting of Dogmersfield Parish Council. We still have an issue regarding consultation on Tree Works, which I will pick up below.

***Time Period for Consultation***

We understand the position regarding the introduction of the 21-day consultation period, and appreciate your flexibility in allowing us to contact the individual Case Officers to ask for a short extension of time when the consultation period gives us difficulty in regard to the timing of our monthly Parish Council meetings. Since our exchange of letters we have done this on a couple of occasions, and are pleased to say that we have been granted the short extensions that we have requested.

***Consultation on Applications***

Thank you for clarifying the position regarding the two cases we highlighted where we thought we had not been adequately consulted. We discuss all Applications which originate within the Parish to ensure they do not conflict with the Neighbourhood Plan. But we also think it important that we have the opportunity to comment on developments on the boundary of the Parish. The country roads through Dogmersfield are becoming increasingly congested. Whilst the impact on traffic volume of an individual development may seem inconsequential, the cumulative effect is now having a serious impact on road safety within the Parish and we need to keep that in full view.

***Tree Works***

We note your comments on Tree Works. Our records from a few years ago do show that there was consultation on Tree Works. However, we take your point about there not being a requirement to consult, and we have no wish to add to the administrative load, particularly as most of the Tree Works applications will be of a minor nature and will concern routine tree management.

That said, most of the main residential area of Dogmersfield Parish is within the Dogmersfield Conservation Area. And the Conservation Area Assessment (December 2012) states: *'..Any works to trees within the conservation area are likely to require formal notification and approval before they are started.'*

In addition, Policy 8 within the Dogmersfield Neighbourhood Plan (DNP8 – Trees and Hedgerows) states: *'... Proposals that will result in the loss of trees which have visual and/or amenity value in the Conservation Area or mature trees or hedgerows elsewhere in the Parish, either as part of a landscape scheme and layout or as part of construction works of a development scheme will not be supported'*.

The Parish Council wishes to defend the Neighbourhood Plan and, in particular, wishes to prevent the loss of mature trees and hedgerows within the Conservation Area. In fact, we have just completed a project to plant 800 trees and hedgerow stems within the Parish. What we are seeking is a mechanism which brings to our attention any Tree Works Application which would be in conflict with DNP8 or the Conservation Area Assessment, so that we are in a position to ensure any Objection we have is taken into account.

We would be happy to discuss with you or the Council's Landscape Manager / relevant Tree Officer how such a mechanism could work. Please could you advise us who we should contact.

Once again thank you for your helpful response,

For and on behalf of Dogmersfield Parish Council

Signed

Graham Leach  
Councillor for Planning

# DOGMERSFIELD PARISH COUNCIL



## Planning Application Comments and Recommendation

<b>Planning Application No</b>	22/00158/HOU  Rectory Cottage , Church Lane, Dogmersfield, Hook, RG27 8SZ
<b>Description</b>	Erection of a porch, single storey rear extension, replacement of sliding doors to existing conservatory with french doors and demolition of existing conservatory
<b>Date valid</b>	03/02/22
<b>Date circulated by DPC Cllr for Planning</b>	09/02/22
<b>Comments due</b>	
<b>Closing date</b>	25/02/22
<b>Name of Councillor</b>	GC

### 1 Summary

The applications seeks approval to build a single story extension to the rear of the property, removal of an existing conservatory also at the rear, internal changes to ground floor room configuration, the fitting of French doors at the rear and the fitting of a front porch.

### 2 Comments

It can be seen from the drawing below that the front elevation of the house is unchanged in dimensions, so there is no impact on existing views from Church lane.

The rear extension should not impact on the neighbours property as it is single storey, and there are no heritage concerns as the building is unlisted.

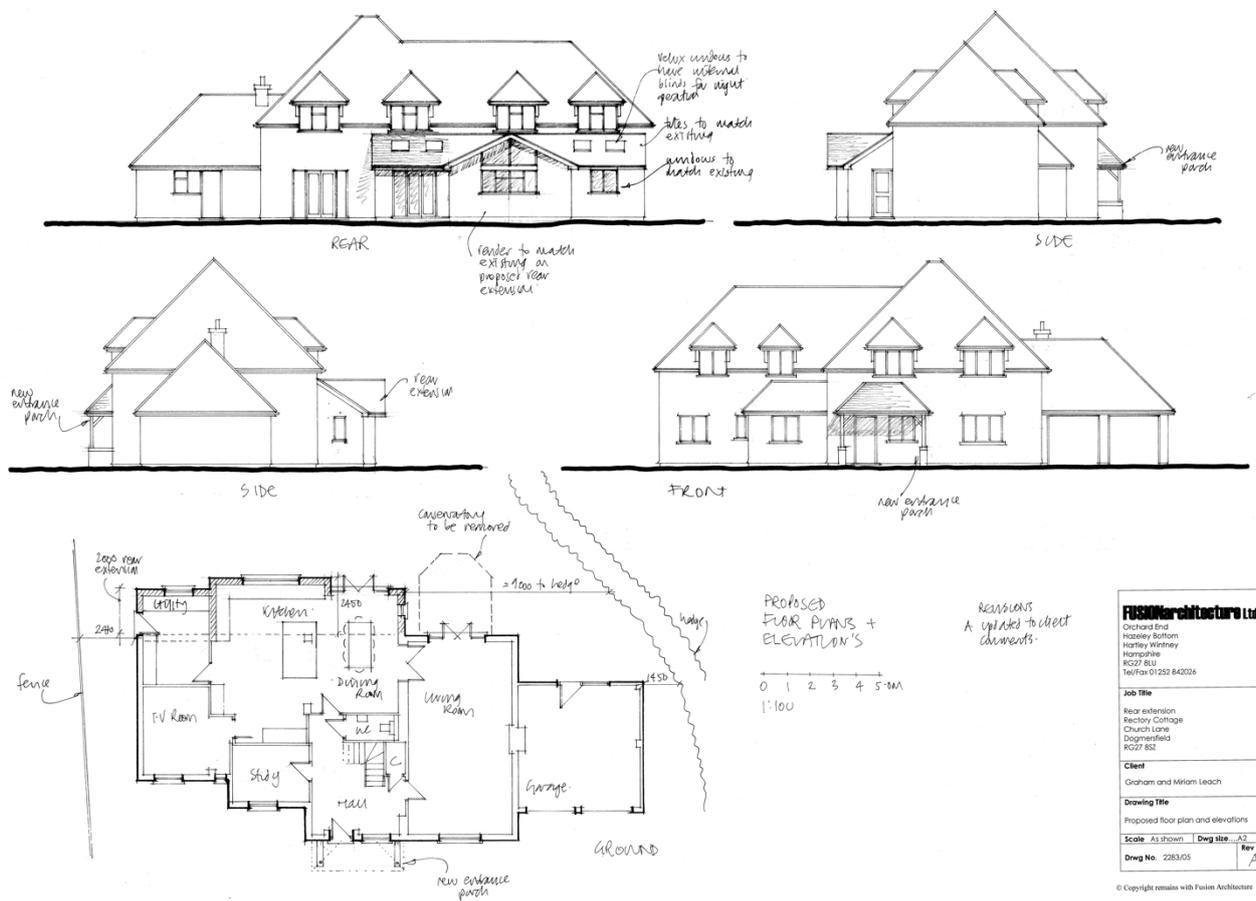
The front porch is of traditional design with wooden posts and is specifically designed to reflect the front exterior of the house. As such, it should enhance the appearance of the house from the road.

Considering the DNP, there are no aspects identified within the application that conflicts with the NP provided that the front and rear lighting schemes comply with the NP dark skies requirements.

Finally, Rectory Cottage is located on a busy narrow part of Church Lane and any construction traffic will need to be contained wholly on the plot of the house.

### 3 Recommendation

It is recommended that, subject to the conditions above of compliance with the DNP dark skies requirements and the avoidance of any construction traffic parking off the plot, DPC such have no objection to this planning application.





# DOGMERSFIELD PARISH COUNCIL

## Planning Application Comments and Recommendation

<b>Planning Application No</b>	22/00313/HOU Beech House – Chatter Alley
<b>Description</b>	Erection of Greenhouse, Storage Shed and two garden shelters, and extension of patio.
<b>Date valid</b>	22nd February 2022
<b>Date circulated by DPC Cllr for Planning</b>	4 <sup>th</sup> March 2022
<b>Comments due</b>	At DPC meeting – 14 <sup>th</sup> March 2022
<b>Closing date</b>	17 <sup>th</sup> March 2022
<b>Name of Councillor</b>	Graham Leach

### 1 Summary

Beech House was built in 2019 and permission was granted in April 2021 (21/00223/HOU) for a shed and low fence. As the house is within the conservation area certain permitted development rights do not apply. Permitted development rights are further restricted by a condition within the original planning consent.

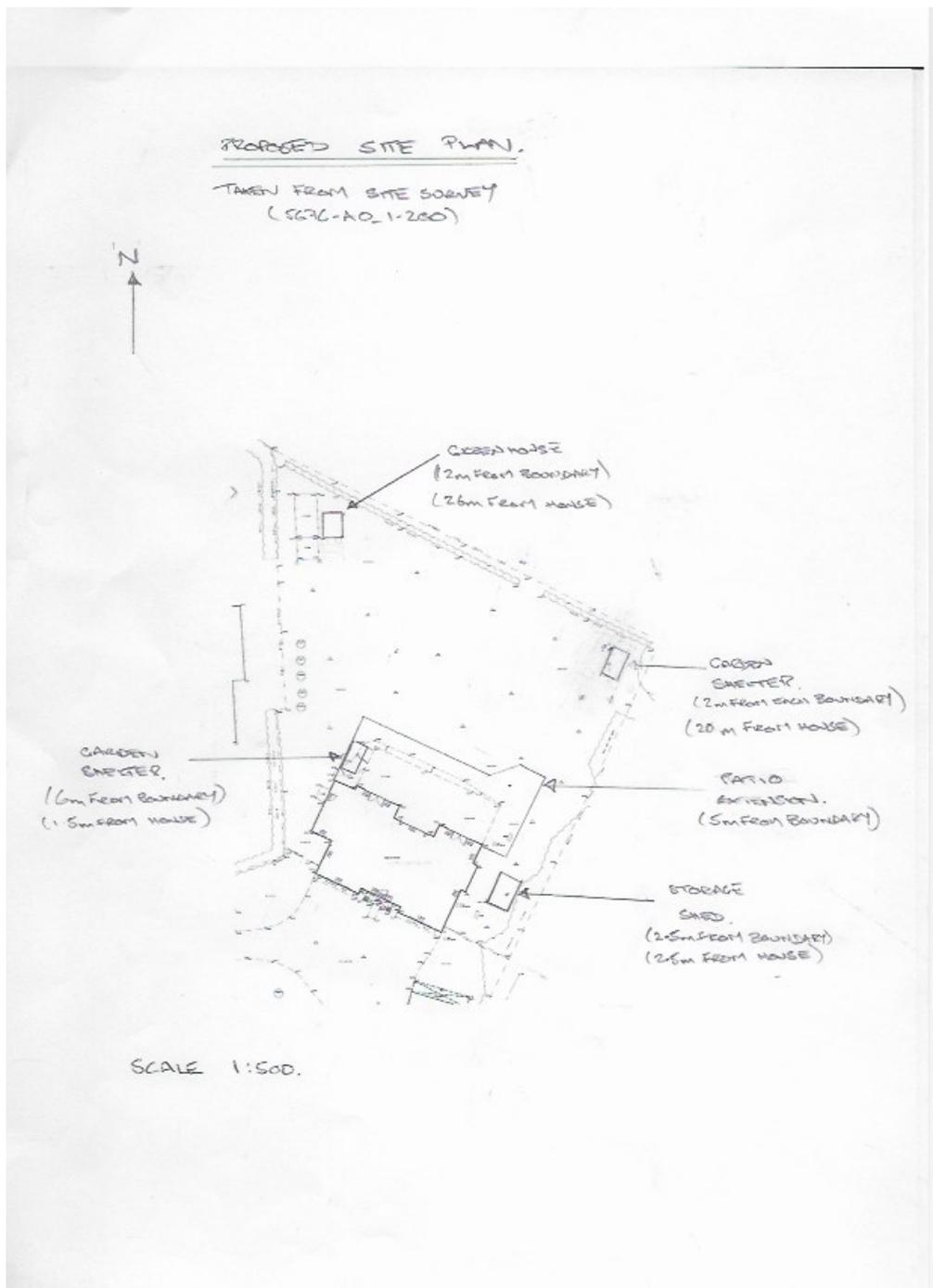
The property is on a plot of around 0.5 hectares and is set back from Chatter Alley by about 50m. It is screened by mature trees and hedgerows. The side boundaries also include mature hedgerows. The rear is open agricultural land.

The application is for:

- A shed at the side of the house. 3.7x2.4m. Height 2m
- A greenhouse at the far end of the garden. 2.6x1.9m. Height 2.4m
- Two garden shelters. One at the end of the garden and one on the left of the patio. 2.6x1.9m. Height 2.1m
- An extension to the patio. New dimensions would be (at maximum) 19m (the width of the house plus 3m) x 10m.

No existing trees or hedgerows are impacted.

The proposed layout is shown below:



## 2 Comments

The proposed outbuildings are modest in size and they, and the patio, do not conflict with the scale of the house and garden and would not be visible from Chatter Alley. There is also a commitment in the Application to respect the Dogmersfield Dark Skies policy (DNP11).

I do not believe that the Application would conflict with the character of the conservation area.

## 3 Recommendation

I do not see any grounds for DPC to Object to this Application.



# DOGMERSFIELD PARISH COUNCIL

## Planning Application Comments and Recommendation

<b>Planning Application No</b>	22/00313/HOU St Johns – Church Lane
<b>Description</b>	Addition of sliding doors to rear and sides of the previously approved glazed roof over the patio area.
<b>Date valid</b>	
<b>Date circulated by DPC Cllr for Planning</b>	4 <sup>th</sup> March 2022
<b>Comments due</b>	At DPC meeting – 14 <sup>th</sup> March 2022
<b>Closing date</b>	18 <sup>th</sup> March 2022
<b>Name of Councillor</b>	Graham Leach

### 1 Summary

A Planning Application (21/01376/HOU) for the erection of a glazed roof over part of the patio area was ‘Granted Permission’ on 15 September 2021. This application now seeks to add sliding doors to the rear and sides of the structure. The doors will be added in 2 phases: Phase 1 being the side doors, with the rear doors being added later.

The enclosure will provide a non-insulated ‘glass room’ and is regarded as an enhancement to the garden rather than an extension of the house. The glass doors on the right (which border the existing field) will be tinted brown in an effort to limit light pollution. The dimensions are illustrated in the diagram below taken from Application 21/01376/HOU.



## 2 Comments

DPC raised 'No Objection' to the erection of the glazed roof, but did ask that a condition be imposed to prevent the use of external lighting. This was included in the Notice of Decision:

*'No external lighting shall be installed on the extension hereby approved without the prior written consent of the Local Planning Authority.*

*Reason:*

*In order to protect the character and appearance of the area and to comply with Policy DNP11 of the Dogmersfield Neighbourhood Plan'.*

The addition of the glass side and rear doors do not have a significant effect on the conservation area character and does not conflict with the DNP, provided that due notice is taken of DNP11 – The Dark Skies policy.

## 3 Recommendation

I recommend that DPC does not object to the Application, but does stress that the lighting arrangements must not conflict with DNP11. Any external lighting must be for occasional use only and internal lighting should be subdued.

**Planning – Current Status of Ongoing Applications Affecting Dogmersfield**

**As At: 7<sup>th</sup> Mar 22**

<b>Planning Reference</b>	<b>Location</b>	<b>Outline</b>	<b>DPC Position</b>	<b>Status</b>	<b>Notes</b>
<i><b>Within Dogmersfield</b></i>					
21/00626/FUL	Plough Farm Chalky Lane	Demolition of existing conservatories and erection of 2 storey rear extension to the 2 cottages.	No Objection (provided the extension does not contravene DNP Policy DNP11).	Awaiting Decision	DNP11 is the 'Dark Sky's Policy.  Ecology officer has objected – area is suitable for bats. Prelim Ecology report now provided. Ecology Officer still objects – needs further information. (15 <sup>th</sup> Nov)
20/03099/LDC	Pond House Church Lane	Change of Use of Land from agricultural to domestic use.	DPC Submitted comments to Inspector: 1. No compelling case made for change. 2. Change of use could lead to development of land.	<b>Appeal</b>	Initial Application Refused. DPC – Objected to initial application; No position on second application related to historical use of the land.
21/02350/HOU	Pond House Church Lane	Erection of 2 storey side extension with basement.	Objected	<b>Appeal</b>	Revision of Application 21/01435/HOU

Planning Reference	Location	Outline	DPC Position	Status	Notes
22/00158/HOU	Rectory Cottage Church Lane	Erection of Front Porch; Removal of existing rear conservatory and build of single storey rear extension to kitchen and dining room.	Under Consideration		Comments due by 25 <sup>th</sup> February. Extension Granted.
22/00110/HOU	Meadows Chatter Alley	Erection of two storey part first floor front extension, single storey rear extension, <i>various changes to windows and doors</i> , extension to drive and alterations to existing access.	No Objection <ul style="list-style-type: none"> <li>• Conform to DNP11.</li> <li>• No increase in size of access.</li> <li>• No road parking during construction</li> <li>• Use of indigenous hedging</li> </ul>	Awaiting Decision	Ecology Officer has objected as area is suitable for bats and a full bat survey.
22/00313/HOU	Beech House Chatter Alley	Erection of Greenhouse, Storage shed, 2xgarden shelters; and extension of patio	Under Consideration		Comments due by 17 <sup>th</sup> March
22/00283/Hou	St Johns Church Lane	Fitting of sliding doors to side and rear of previously approved glass roof over patio.	Under Consideration		Comments due by 18 <sup>th</sup> March
<b>Outside Dogmersfield</b>					
20/02740/FUL	Rye Common  (Crandall PC)	Blue Bell Lodge - Temporary change of use of land to allow the retention of a shed, kennels and storage	No comment	Awaiting Decision	No objection from Crondall PC.

Planning Reference	Location	Outline	DPC Position	Status	Notes
		containers for a period of 18 months.			
21/02782/OUT	Neatherhouse Cope (Grove Farm)  <i>(Crookham Village PC)</i>	Increase the number of dwellings in Phase 3 by 105. No expansion to the area of the site is planned.	Objected  Supplementary comments submitted on traffic volumes, particularly along Chatter Alley.	Awaiting Decision	Scheduled to be discussed by Hart Planning Committee on 9 <sup>th</sup> March.



# DOG MERSFIELD PARISH COUNCIL

## Minutes of a meeting between HCC Highways, Winchfield PC and Dogmersfield PC at 1400 Tuesday 1 March 2022

V1 1/3/22

Present:

HCC Cllr Tim Davies	TD
WPC Cllr Louise Hodgetts	LH
WPC Cllr Meyrick Williams	MW
DPC Cllr Sarah Miles	SM
Keith Thompson, HCC	KT
Philip Sheppard, HDC	PS

Martin Whittaker, DPC Clerk, minutes

### 1. Appointment of a Chairman

Tim Davies.

### 2. Apologies

Liz Wallace – called to a meeting at short notice.

### 3. Introductions

### 4. Winchfield Parish Council

#### a. SE Water new pipeline – reinstatement of the verges and road surface

Fleet Road will now open on 25 March.

MW: Verges have been damaged by the increased traffic. How will these be repaired?

KT: Responsibility of Hampshire Highways rather than SE Water. The Area Engineer will walk the route when work complete. KT will ask him to liaise with WPC so they can attend **ACTION KT**.

SM: No reported damage in Dogmersfield.

MW: Chatter Alley between the 2 parishes needs rehaunching. MW will report to Highways **ACTION MW**.

TD: hedge on Chatter Alley between the parishes overhangs the road. It's been cut back in front of the road signs but needs trimming all along.

KT: responsibility of landowner: need to identify owner via land registry, then look at sending a letter. Highways only responsible for making sure signs are visible. **ACTION KT**.

TD: If not done soon, will raise at next Canal Authority meeting, as they are believed to be the landowner.

#### b. B3016 – Maintenance (road surface)



# DOG MERSFIELD PARISH COUNCIL

LH: will report this – specifically the surface outside North Lodge - to Highways.

**c. B3016 – Safety (size of vehicles, weight restrictions) (HCC reference – 24202150)**

LH: this item has been closed on the HCC website. She will approach the haulage companies directly but wait till the diversions are over before pursuing further.

**d. Review of location of 50mph signage on the B3016 (near the Pet Crematorium)**

LH: Casualty figures have been looked at and the numbers are increasing.

PS: Provisionally added to 22/23 work program review. Reduction in speed is highly unlikely, as the main cause appears to be driver error. Will flag via email for discussion at the Casualty Reduction Partnership meeting tomorrow **ACTION PS**.

LH: How was the decision made on the 50mph limit here?

PS: Traffic Management Team keeps a record of how the original decision was made, which might still be available. Criteria are: casualties/collisions in 5-year period; 85<sup>th</sup> percentile speed; Annual Average Daily Traffic, access; and road environment.

Post meeting note: PS: the traffic figures are on the Department for Transport road traffic flows website at <https://roadtraffic.dft.gov.uk/#/6/55.254/-6.053/basemap-regions-countpoints>. However, there is only one count site for the B3016 <https://roadtraffic.dft.gov.uk/manualcountpoints/945117>. It is located between Bagwell Lane and Potbridge Rd, and the last two sets of data have been estimated; the previous years of 2009 to 2017 are manual counts i.e. the counts were undertaken by people stood by the roadside or loops along the ground and show a growth of approximately 23% in all vehicles over that period.

MW/LH will obtain figures on how much the businesses on the road have increased in size over the past few years and pass to PS **ACTION MW/LH**.

**e. Junction of Pale Lane and Barley Mow**

LH: This is the accident hotspot of village. Will raise with Andy Smith (HCC) directly but want to keep it on agenda.

TD: V dangerous as visibility is poor.

LH: Strange camber deceives people. Could a speed table be put in? PS: Not in a rural area.

TD: Make Give Way signs more visible? PS: not sufficient.

PS: Will flag it to the Casualty Reduction Partnership **ACTION PS**.

KT: All such issues should be reported on the HCC website rather than Fix My Street.

LH: Will report potholes on HCC site **ACTION LH**.

MW asked for the linkage between Fix My Street and HCC to be improved, so that people could report faults on the more user-friendly Fix My Street site. KT agreed to contact those responsible and TD would follow up **ACTION KT/TD**.

**f. Damaged Winchfield sign on the B3016 (HCC reference – 7078637)**

KT: Sign is on order with no scheduled date.



# DOGMSERSFIELD PARISH COUNCIL

TD: Demolished chevron on Pale Lane – safety issue: needs expediting. KT: contractor waiting delivery of sign.

- g. Updates on any items from January meeting not covered above

TD: Soakaway under M3 bridge is blocked. KT will relay to Highways England **ACTION KT.**

PS: Should be done by depot team as regular maintenance item. Repairing may take 18 months to 2 years. KT to provide a contact **ACTION KT.**

## 5. Dogmersfield Parish Council

### a. Parking on corner at J&J Services

PS: Will arrange a meeting on site with SM towards end of April **ACTION PS.**

TD: Pothole developing on outside of corner. SM: Has been reported on HCC site. KT: In hand.

TD: Trees by side of stream in summer, foliage obscures sightlines. SM: Will get lengthsman to cut.

### b. Parking at Canal Bridge

PS: Will include in meeting at end of April.

## 6. Date of next meeting

1 June 2022.

**Martin Whittaker**

Clerk and RFO

## Dogmersfield Parish Council – Highways Investment Proposal 2022

### Background

Road safety and speed was identified as the key topic in the Parish survey conducted in 2020. At the Parish Meeting in October 2021 it was shared that we are progressing this agenda through:

1. Working closely with Hampshire Highways to ensure short term issues are dealt with (e.g. potholes, management of short-term traffic issues) and on longer term projects
2. Exploration of SIDs (Speed Indicator Devices)
3. Exploration of changes to the road marking & classification through the Community Funded Initiative

### Progress So Far

Through the CFI we identified five opportunities to improve road safety and reduce speeds in the Parish (see below). These were all shared at the Parish Meeting in detail and were well supported.

- Chalky Lane, at junction with A287 – opportunity to simplify and strengthen signage and add village gateways
- Church Lane, at transition between 30mph and 40mph by Dower House – opportunity to strengthen signage, add village gateways and re-mark road
- Pilcot Hill, at entrance to village – opportunity to replace bollards, new village gateways, updated signage and repair of road markings
- Pilcot road, on bridge – markings on road to create single carriageway and clear walkway for pedestrians
- Chatter Alley – opportunity to introduce new village gateways and repair wooden bollards

Following further work, these have all now been supported with funding by HCC, have been approved by the Parish Council and so are timetable for 2022/2023 implementation.

In parallel we have been working to get approval for a series of SID sites in the village. The potential sites have been investigated with HCC and the Parish council and need to fulfil several criteria including site line distance and securing point. These potential sites now need formal approval, and if approved we will rotate the SID (if purchased, see below) across these sites, moving every 2-3 weeks (see Appendix). The sites are:

- Pilcot Hill between bridge over Hart and village entry on 30MPH sign – SID could be used in both directions
- Chatter Alley (opposite Dogmersfield Forge) on a new 40mph repeater– SID could be used in both directions
- Chatter Alley, on straight between Barley Mow and village entry on new 40 mph repeater – SID could be used in both directions
- Church Lane, opposite Private Road on 40mph sign – SID could be used in both directions
- Church Lane, at top of hill by Tundry House on 30 mph sign – SID could be used facing into the village
- Church Lane, near Pilcot Cottages on 30 mph sign – SID could be used in both directions
- Chalky Lane, near Grace Gardens, on 40 mph sign– SID could be used in both directions

All these sites have had provisional review by the Council. Some of the posts will need to be upgraded before they can take a SID and the Council have agreed to do this with no charge to the Parish Council. The next step would be to officially confirm that we are ok with the sites, so that HCC can move to final approval and implementation and to buy the SID and let Hampshire Highways know the dimensions.

### **Current Topics for Agreement**

The next steps are now to agree:

1. Whether we invest in the one item from the CFI proposal that is not funded by Hampshire and so would need to be funded by the Parish
  - a. This is a sign that would change the speed limit on Chatter Alley by the school from 30mph to 20mph during school drop-off and pick-up
  - b. Hampshire Highways say this is the best / only option for addressing the safety concerns for the children raised by the Parish
  - c. The work would be to convert the existing school signing in Chatter Alley to advisory 20mph school signing. The cost of this work would be £3,650.00
2. Whether and what type of SID we invest in
  - a. Winchfield Parish are happy with their SID. It is proving robust (although they would like better brackets) and the information they receive is extremely helpful. The model they have is the TWM Mini 300 (battery powered, anti-vandal unit, data recording, 3 weeks without charge). The quote for this is £3894.67 (inc VAT) including installation
  - b. Hampshire Highways recommend using either Westcotec or Elan City.
    - i. Elan City have one model that displays the speed, plus 3 messages (Thank You, Slow Down, Too Fast). It weighs 8kg (excluding battery) and the battery life is 7- 10 days. The data is bi-directional and can be downloaded directly from the device (either in easy-to-read PDFs or in raw form in Excel). 2-year warranty. The device, plus 4 batteries (2 in use at any one time), re-charger and 5 extra brackets has a quote of £2796.98 (inc VAT)
    - ii. Westcotec have 4 different models (they vary in terms of the messaging displayed). All have data downloadable either through cable or Bluetooth and claim. Battery life of 12 days. 3-year warranty. Initial quotes are between £3500 and £3700 ex VAT (including data package, 6 brackets and 4 batteries)
  - c. For completeness I also conducted an internet search to see if there were any much cheaper alternatives available.
    - i. Roadside Technologies – have not sent a quote, but verbally quoted prices starting from £3100, ex VAT
    - ii. Messagemaker offers battery powered SID, plus data-capture and extra brackets for £3562.80 (inc VAT)

On the basis of this I would propose that we proceed with the Elan City quote (attached) pending a conversation with a Council who already uses the device to get feedback.

**Cllr Sarah Miles 7/3/22**



ELANCITY-UK

Wilberforce House, Station Road  
LONDON

NW4 4QE - United Kingdom

Phone: +442039360920

Email: sales@elancity.co.uk

**Delivery address :**  
DOGMERSFIELD PARISH COUNCIL  
Ormersfield House  
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RG27 8TA - United Kingdom

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**RG27 8TA - United Kingdom**

Tel. : +441252819790

## Quotation N° SO-UK02271

Your Reference	Quotation Date	Contact	Payment Terms
	03/03/2022	Alan MACKIE	

Description	Qty	Unit Price	Disc.(%)	Discounted price	Price
[02010] GB[AS-BT] Evolis Radar Speed Sign - Solar/Battery version Ready for installation & consists of : • SPEED DISPLAY SCREEN 34 x 43cm Green, Amber, Red display with Warning Triangle (anti Race-effect) • TEXT MESSAGE DISPLAY 16 x 64cm • USB & BLUETOOTH connectivity • ROAD TRAFFIC DATA recorded in BOTH DIRECTIONS • INSTALLATION KIT (does not include fixing straps/jubilee clips) • Full 2 YEAR WARRANTY ; Parts, labour, factory return (all transport costs included)	1,00 Unit(s)	1989,82	0,00	1989,82	£ 1989,82
[028] Battery 12V 22Ah Battery	4,00 Unit(s)	64,96	0,00	64,96	£ 259,84
[02404] EXTERNAL BATTERY CHARGER	1,00 Unit(s)	100,56	0,00	100,56	£ 100,56
[04774] Locking rod for padlocks Locking rod for padlocks	1,00 Unit(s)	15,46	0,00	15,46	£ 15,46
DISCOUNT	1,00 Unit(s)	-245,00	0,00	-245,00	£ -245,00
[080271/C] Additional mounting bar - SOLUTION /C	5,00 Unit(s)	24,03	0,00	24,03	£ 120,15
[061] TRANSPORT & PACKAGING	1,00 Unit(s)	89,99	0,00	89,99	£ 89,99
				<b>Total discount HT:</b>	<b>£ 245,00</b>
				<b>Total excl. VAT:</b>	<b>£ 2330,82</b>
				<b>Taxes (20%):</b>	<b>£ 466,16</b>
				<b>Total :</b>	<b>£ 2796,98</b>

ELANCITY-UK

Wilberforce House, Station Road

LONDON

NW4 4QE - United Kingdom

Phone: +442039360920

Email: sales@elancity.co.uk

Description	Qty	Unit Price	Disc.(%)	Discounted price	Price
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**Valid for agreement**  
(Stamp, Signature and Date)

Date / Signature / Name

To: -  
Sarah Miles  
Dogmersfield Parish Council

03/03/2022

Our Ref **JPQ12331**

Thank you for your valued enquiry regarding vehicle activated signs. I have pleasure in submitting our quotation as below.

**To Supply: -**

- ◆ **Portable Speed Indicator Device (SID) with SLOW DOWN Legend beneath, battery powered complete with spare Lead Acid battery, 'intelligent' charger, sign weatherproof cover and bracket set for a cost of £2,800.00 each excluding VAT.**



Dimensions: 670mm x 430mm  
Weight: 13kg  
Weight: 23kg (including Lead Acid battery)

- ◆ **Portable Speed Indicator Device (SID) with Smiley / Angry Face beneath, battery powered complete with spare Lead Acid battery, 'intelligent' charger, sign weatherproof cover and bracket set for a cost of £2,900.00 each excluding VAT.**



Dimensions: 670mm x 430mm  
Weight: 13kg  
Weight: 23kg (including Lead Acid battery)

- ◆ **Portable Speed Indicator Device (SID) with 20mph/30mph/40mph roundel beneath, battery powered complete with spare Lead Acid battery, 'intelligent' charger, sign weatherproof cover and bracket set for a cost of £2,995.00 each excluding VAT.**



Dimensions: 670mm x 430mm  
Weight: 13kg  
Weight: 23kg (including Lead Acid battery)

- ◆ **Portable Speed Indicator Device (SID) with Thank You / Slow Down Legend beneath, battery powered complete with spare Lead Acid**



t: 01362 853124 e: [sales@westcotec.co.uk](mailto:sales@westcotec.co.uk) w: [www.westcotec.co.uk](http://www.westcotec.co.uk)

**battery, 'intelligent' charger, sign weatherproof cover and bracket set for a cost of £3,175.00 each excluding VAT.**



Dimensions: 690mm x 540mm  
 Weight: 15kg  
 Weight: 25kg (including Lead Acid battery)

**OPTIONAL DATA COLLECTION:**

- ◆ **Data Collection Unit (USB Lead to PC Download) for a cost of £250.00 per sign excluding VAT.**
- ◆ **Data Collection Unit (Bluetooth to your existing Android Device, running on 7.0 or newer version. App download required from Google Play Store) for a cost of £350.00 per sign excluding VAT.**

**OPTIONAL EXTRA:**

- ◆ **Additional bracket sets for a cost of £50.00 per set excluding VAT.**
- ◆ **Combination Padlocks (pack of 3) for a cost of £29.95 per pack excluding VAT.**
- ◆ **Additional Lead Acid Battery 12v – 14Ah (suitable for MiniSID only) for a cost of £60.00 each excluding VAT.**
- ◆ **Additional Lead Acid Battery 12v – 34Ah for a cost of £80.00 each excluding VAT.**
- **All of our portable signs come complete with our comprehensive **THREE-YEAR WARRANTY** which covers everything except vandalism, impact damage, theft and batteries\*.**  
**\* Batteries include manufacturers ONE-year warranty**

At present we could deliver the above products within approximately 6-8 weeks from receipt of written Official Purchase Order.

This quotation is valid for a period of thirty days from the above date and is subject to our Terms & Conditions of Trading as per attached.

Please do not hesitate to contact me if you require any further information and I will be happy to help.

Best Regards,  
**Joanna Pilarska**  
 Sales & Marketing



t: 01362 853124 e: [sales@westcotec.co.uk](mailto:sales@westcotec.co.uk) w: [www.westcotec.co.uk](http://www.westcotec.co.uk)

Registered Office: Westcotec Ltd 34 Bertie Ward Way Rash's Green Ind Est Dereham Norfolk NR19 1TE  
 Reg'd in Cardiff No: 4208260



**QUOTATION**

Ref No. NJ26821/1  
Dated 04/03/2022  
Contact Sarah Miles  
Tel 07590 497585  
Fax

Sarah Miles  
Dogmersfiled Parish Council  
1 Redes Close  
Hook  
Hampshire  
RG27 9UX  
United Kingdom

Re : SID

Item	Image	Part Code	Description	Qty	Unit Price	Total
1		SID - Battery (Data)	Speed Indicator Device (Battery Powered) With Data Capture 300mm AMBER Digital Speed Display Displays over limit Vehicle Speeds + SLOW DOWN Weight (excluding Batteries) 7Kgs Custom Post Mounting Plate Trigger Speed 30Mph Display Time 2.5secs Operating Range 90metres Auto Dimming for Nighttime use Data Capture records: Number of over speed Vehicles, Time & Date, Fully Weatherproof. Includes: 1 x Battery 1 x Battery Charger fixing Brackets for 76mm posts USB Cable for Data download **6 Year Return to Base Warranty** Dimensions: (660 x 430 x 110)	1	£2,400.00	£2,400.00
2		Additional Backplate with Clips	Additional Backplate with Clips	1	£100.00	£100.00
3		Battery	Battery + Battery Cable assembly	2	£72.00	£144.00
4		Bluetooth-Data Capture	Bluetooth for Data Capture Speed Signs (Module + Antenna)	1	£275.00	£275.00

Messagemaker Displays is part of Stocksigns Ltd.  
Telephone: 01737 77 47 47 Web: [www.messagemaker.co.uk](http://www.messagemaker.co.uk) <<http://www.messagemaker.co.uk>>

Registered Address: 43 Ormside Way, Redhill, Surrey, RH1 2LG  
Registration No: 00556959 VAT NO: GB 917 8367 86

Item	Image	Part Code	Description	Qty	Unit Price	Total
5		CAR-LED	Delivery Charge for SID/SLR	1	£50.00	£50.00
					<b>Sub Total</b>	£2,969.00
					<b>VAT</b>	£593.80
					<b>TOTAL</b>	£3,562.80

Yours sincerely,

Neil Jones

<b>TERMS OF SUPPLY</b>	
<b>All Prices Quoted Exclude VAT</b>	
<b>Validity</b>	Prices quoted are valid for 30 days from the date of quotation.
<b>Payment terms</b>	This quotation is valid for 30 days. Carriage and VAT will be as stated. Stocksigns will only contract on its own standard Terms and Conditions of Sale. By signing this quotation you are accepting that those Terms are incorporated into the contract between us. Please check spelling layout & colour on all artwork approval. Please note that Stocksigns may not be held liable for errors in artwork not spotted by you the customer. If you are not familiar with our Terms you can find a copy on our website <a href="http://www.stocksigns.co.uk">www.stocksigns.co.uk</a> or by requesting a copy from our Sales Team.
<b>Quality</b>	Messagemaker are part of the Stocksigns group that are certified to ISO9001:2008 standards covering the management of manufacture and sale of LED signage. Messagemaker has full WEEE certification and Linkup certification. All goods are CE tested and marked as standard.
<b>Warranty</b>	All products are covered by a 12 Month parts and labour return to factory warranty, 6 year warranty for VAS speed signs. Note that if it is impractical to return your display to our factory we are able to perform warranty work on site, but that our transport costs to and from the site, together with any specialist access equipment required, will be charged for.
<b>Spares &amp; support</b>	Full technical backup and a return to factory repair service is available for a minimum of 5 years from date of invoice. Telephone and Internet operating support is available free of charge for 12 months from purchase date.
<b>Currency</b>	In Pounds Sterling unless stated differently above.
<b>Cancellation</b>	Cancelled orders may be subject to a restocking charge for standard product and will be Subject to a cancellation charge for custom goods dependent on amount of work completed at cancellation.
<b>Full Messagemaker T's &amp; C's</b>	A full copy of Messagemaker terms and conditions are available on <a href="http://www.messagemaker.co.uk">www.messagemaker.co.uk</a>

<b>GENERAL SPECIFICATIONS</b>	
<b>Quality</b>	Messagemaker are ISO9001 certified and audited. We operate to published environmental, health and safety and discrimination policies and standards, copies available
<b>LED Life Expectancy</b>	We only use high quality LED's from reputable manufacturers who offer products with a typical life to half brightness of not less than 100,000 hours (11.4 years) continually on.
<b>LED Viewing Angles</b>	Viewing angles will vary depending on the application, typical viewing angles for Internal Displays are 160 Degrees whilst typical angles for external LED's would be 120 Degrees as a more focused light is required under higher ambient light conditions.
<b>LED Brightness</b>	The brightness of an LED screen will depend on its viewing angle and colour but the typical brightness (millicandela per square metre) values used in our displays are between 200 and rise to over 8000 for specific bright applications. Our displays are typically tested to a figure 20% higher than the rated figure.
<b>Viewing Distance</b>	As a general rule if you take the character height of the font being displayed in mm and half this number but put that number in Metres, this typically represents the maximum recommended viewing distance. I.E. a 100mm font height can be read at up to 50M away.
<b>Maintenance</b>	All products are designed to be maintenance free, there are no end user serviceable parts, the only maintenance required is the occasional cleaning of the screen with a non abrasive cloth and a light detergent.
<b>Communications</b>	The most typical form of interface for signs is either serial using RS232/ RS485 or via Ethernet using TCP/IP protocol over a local area network, alternative methods of communication including SMS, Modem, Bluetooth and PLC interfacing are also available on request.
<b>Temperature</b>	The standard operating range for the displays assumes a surrounding air temperature of between - 10C and + 45C. Humidity under 95%. Note that some very low temperature applications require the use of trace heaters.
<b>Installation &amp; Commissioning</b>	The majority of signs are designed to be plug and play. Thus most customers carry out their own installation of product and loading of software using the comprehensive instructions provided with each display, However if required Messagemaker do offer a dedicated installation and or commissioning service.
<b>Specifications</b>	The products supplied comply with the Low Voltage Directive 72/73/ECC and the EMC Directive 89/336/ECC and conform to BS EN 60950 Safety requirements for Information Technology Equipment.
<b>WEEE Compliance</b>	Messagemaker has modified its practices and processes to conform to the European adopted Directive 2002/96/EC regarding Waste Electrical and Electronic Equipment. Messagemaker are WEEE certified.
<b>RoHS Compliance</b>	Messagemaker complies fully with the RoHS Directive with respect to the various categories of electronic products as detailed in the RoHS Directive 2002/95/ EC.
<b>CE</b>	All equipment supplied meets the legal requirements for CE markings

**Billing Address:**  
**Dogmersfield Parish Council**  
Chatter Alley  
Dogmersfield  
Hook  
Hampshire  
RG27 8ST



www.twmtraffic.com  
info@twmtraffic.com  
0161 819 7109

**Company:** Dogmersfield Parish Council  
**Contact:** Sarah Miles  
**Email:** ormersfieldhome@gmail.com  
**Tel:** 07590808605

**Issued by:** paulharriman  
**Quote Ref:** TWM-7466  
**Quote Date:** Jan 19, 2022

Dear Sarah

**Job Ref: Dogmersfield Parish Council - Mini300**

Thank you for inviting TWM Traffic Control Systems to quote on this project. As specialists in our field, we would feel ideally suited to advise and fulfil your requirements. If you have any questions, please feel free to ask.

Alternatively we can process your order upon receipt of this signed quote.

Kind regards  
Paul Harriman  
Sales and Business Development – London and South East  
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07706 735 810



**Dogmersfield Parish Council - Mini300**
**Quote Ref: TWM-7466**

Ref.	Product Code	Description	Diagram Size	Diagram	Slow Down	Corner Clusters	Price	QTY	Subtotal
<b>HARDWARE</b>									
	TWMT-SDU-MINI.SD	Mini300 SDU with SLOW DOWN	30/40 mph		Yes	No	£2,047.50	1	£2,047.50
<b>POWER</b>									
	TWMT-MINI300-BC	Mini 300 230v Battery Charger					£78.75	1	£78.75
	TWMT-PS-B33LA	Spare: Spare 33Ah Lead Acid Battery					£78.23	1	£78.23
	TWMT-PS-M3BLA	Battery: Mini300 Lead Acid Battery Powered					£0.00	1	£0.00
<b>CONTROL &amp; COMMUNICATIONS</b>									
	TWMT-ACC-USB	USB CABLE					£17.33	1	£17.33
	TWMT-SC-K2/DC/200	*Standard 200 meter Data Collection Radar					£262.50	1	£262.50
<b>INSTALLATION, MAINTENANCE &amp; CALL OUT</b>									
	TWMT-SV-OOA	Installation and Commissioning (OOA)					£525.00	1	£525.00
<b>WARRANTY</b>									
		24 months as standard					£0.00	1	£0.00
<b>MISC.</b>									
	TWMT-ACC-EMCS	Easy Mount Clip Set					£26.25	1	£26.25
	TWMT-SC-K2/Bluetooth	Radar Bluetooth Remote Connection Module					£210.00	1	£210.00
							Subtotal		<b>£3,245.56</b>
							Discount		<b>£0.00</b>
							VAT		<b>£649.11</b>
							<b>Total</b>		<b>£3,894.67</b>

**Options**

Ref.	Product Code	Description	Diagram Size	Diagram	Slow Down	Corner Clusters	Price	QTY	Subtotal
	TWMT-DELIVERY	Delivery to Customer					£115.50	1	£115.50
							Subtotal		<b>£115.50</b>
							Discount		<b>£0.00</b>
							VAT		<b>£23.10</b>

**Total**

**£138.60**

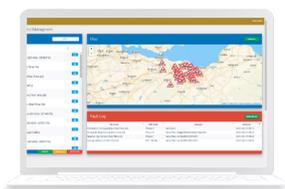
## Thank you for inviting TWM to quote on this project.

By accepting this quotation, you agree that the sale of the abovementioned products and/or services to you shall be governed by PILOT GROUP LTD standard terms and conditions of sales. You agree that these terms and conditions apply to the sale of the products and/or services to you to the exclusion of all other terms and conditions referred to, implied, offered or relied on by you, by trade, practice or in the course of dealing, whether in negotiation or at any stage in the dealings between us in the past, now and in the future, including any standard or printed terms explicitly or impliedly referred to in any other documentation tendered by you.



*NOTE: Care must be taken when choosing locations for Solar powered signs in order to ensure correct operation, the solar panel must point south, have a clear line of sight from East to West and not be in shadow of any trees or buildings for any significant part of the day, if buildings or trees cast a shadow over the panel for part or the whole of the day, then the situation may arise especially during the winter months where the battery becomes discharged to an extent that the sign will fail to operate.*

*NOTE: If TWM Traffic control systems ltd are supplying any asset with GSM communication technology enabled, it is the responsibility of the customer to ensure that any location identified has mobile coverage to allow for effective operation. Signal boosting technology is available if required, please speak to your TWM contact if you have any questions.*



*NOTE: Please note TWM software is only compatible with Microsoft Windows 7 or later versions and does not operate on Apple OS.*



We're using digital document management to help reduce our waste paper.  
Please consider the environment before printing this document.

**YOU SHOULD READ THESE TERMS CAREFULLY AS THEY CONTAIN IMPORTANT INFORMATION ABOUT THE WAY IN WHICH YOU AGREE TO CONTRACT WITH US FOR THE PURCHASE OF PRODUCTS AND/OR SERVICES**

**A: GENERAL TERMS AND CONDITIONS TO APPLY TO ALL CONTRACTS**

**YOUR ATTENTION IS DRAWN IN PARTICULAR TO THE SECTIONS CONCERNING OUR LIABILITY TO YOU (PARAGRAPH 4).**

**1. About these terms and conditions of sale**

1.1 These Terms and Conditions (**Terms**) will apply to any contract between us for the sale of Products (as described in the Order) or supply of Services (as described in the Order) or the supply of Products and Services (as described in the Order) to you (**Contract**). Please read these Terms carefully, and check that the details on the quotation issued to you (**Order**) are complete and accurate. If you think that there is a mistake in the Order, or if you require any changes to be made to the Order to meet your requirements, please contact us to discuss.

1.2 These Terms, and any Contract between us, are only in the English language.

1.3 References in these Terms to **we**, **us** and **our** are to TWM Traffic Control Systems Limited (4456251) whose registered address is at 15 Carnarvon Street, Manchester, M3 1HJ.

**Placing an order**

1.4 Please check your Order carefully, and let us know if there are any errors on the Order before signing it.

1.5 By signing the Order (which incorporates these Terms), you are offering to purchase Products and/or Services from us at the prices set out on the Order.

1.6 Our acceptance of your order will take place upon delivery of the Products.

**2. Price of Products and/or Services and delivery charges**

2.1 The prices of the Products and/or Services will be as quoted in the Order. We only accept payment for orders in £ sterling.

2.2 The price of Products and/or Services excludes VAT at the applicable current rate chargeable in the UK for the time being.

2.3 You will be liable to pay any relevant delivery charges as may be set out on your Order.

**3. How to pay**

3.1 Unless we have agreed otherwise in advance in writing, payment for all Products and/or Services must be made in cleared fund using BACS within 30 calendar days of the date of invoice.

3.2 We may withhold or suspend the Products and/or Services and/or cancel the Contract between us if payment is not received from you in full in cleared funds.

3.3 If you do not make any payment due to us by the due date for payment, we may charge interest to you on the overdue amount at the rate of 3% a year above the base lending rate of The Royal Bank of Scotland plc from time to time. This interest shall accrue on a daily basis from the due date until the date of actual payment of the overdue amount, whether before or after judgment. You must pay us interest together with any overdue amount.

**4. Our Liability**

**4.1 Financial Caps**

Subject to paragraph 4.3, our maximum aggregate liability will be limited to the total amount which we have received from you under the Contract.

**4.2 Exclusion of liability arising from specified events or heads of loss**

We will have no liability to you for any:

4.2.1 loss of profit (whether direct, indirect or consequential);

4.2.2 loss of revenue, loss of production or loss of business (in each case whether direct, indirect or consequential);

4.2.3 loss of goodwill, loss of reputation or loss of opportunity (in each case whether direct, indirect or consequential);

4.2.4 loss of anticipated savings or loss of margin (in each case whether direct, indirect or consequential);

4.2.5 loss of bargain (whether direct, indirect or consequential);

4.2.6 liability of you to third parties (whether direct, indirect or consequential);

4.2.7 loss of use or value of any data or software (whether direct, indirect or consequential);

4.2.8 wasted management, operational or other time (whether direct, indirect or consequential);

4.2.9 loss or damage arising out of any failure by you to keep full and up to date security copies of any computer program and data held or used by or on behalf of you (whether direct, indirect or consequential); or

4.2.10 indirect, consequential or special loss,  
subject always to paragraph 4.3.

**4.3 Non-excludable liabilities by law**

Nothing in this Contract will operate to exclude or restrict one party's liability (if any) to the other:

4.3.1 for death or personal injury resulting from its negligence or the negligence of a person for whom it is vicariously liable (negligence being as defined in Section 1(1) Unfair Contract Terms Act 1977);

4.3.2 for its fraud or fraudulent misrepresentation or fraud or fraudulent misrepresentation by a person for whom it is vicariously liable;

4.3.3 for any matter for which it is not permitted by law to exclude or limit, or to attempt to exclude or limit, its liability.

4.4 Each party agrees to use its reasonable endeavours to mitigate the consequences of any breach by the other and the losses, costs, expenses, claims and demands it may claim as a result of that breach including, for the avoidance of doubt any claim under any of the indemnities contained in this Contract. This will not in any way restrict or reduce any obligation to mitigate loss or damage which may exist at common law.

4.5 The exclusions from, and limitations, of liability contained in this Contract will apply after as well as before the date of expiry or termination of this Contract.

4.6 The exclusions from, and limitations of, liability set out in this paragraph 4 will be considered severally. The invalidity or unenforceability of any one sub-paragraph or paragraph will not affect the validity or enforceability of any other sub-paragraph or paragraph and will be considered severable from each other.

4.7 Subject to paragraph 4.3 all warranties, conditions and other terms implied by law (whether by statute, common law or otherwise) are excluded from this Contract.

4.8 Notwithstanding any other term of this Contract we will not be in breach of this Contract to the extent our failure to perform or delay or defect in performance of our obligations under this Contract arises as a result of:

4.8.1 any breach by you of your obligations contained in this Contract;

4.8.2 us relying on any incomplete or inaccurate data provided by a third party; or

4.8.3 us complying with any instruction or request by you or one of your employees or agents.

4.9 Subject to paragraph 4.3, we will not have any liability for any breach unless you give us written notice of that breach prior to the expiry of the warranty period specified in the Order and within a) 5 days of that breach occurring or, if later, b) the date on which you became aware (or should reasonably have become aware) of the breach specifying in reasonable detail (to the extent such information is available at the time such notice is given) the nature and extent of the breach and the amount claimed by you arising from the breach.

- 4.10 We are not responsible for the cost of repairing any pre-existing faults or damage to the Site (as defined in paragraph 10.4.2) and/or your property that we discover in the course of installation and/or performance by us or caused by improper use of or unauthorised interference with the Products.
- 4.11 We will not be responsible for any loss or damage caused by an unexpected surge of electricity during our performance of the Services or to the Products once they have been installed.
- 5. Events Outside Our Control**
- 5.1 We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under a Contract that is caused by an Event Outside Our Control.
- 5.2 An **Event Outside Our Control** means any act or event beyond our reasonable control, including, without limitation, acts of God, flood, earthquake, storm, subsidence or other natural (or epidemic) disaster, any law or any action taken by a government or public authority, collapse of buildings, fire, explosion or accident, strikes, lock-outs or other industrial action by third parties, civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war or impossibility of the use of public or private transport.
- 5.3 If an Event Outside Our Control takes place that affects the performance of our obligations under a Contract:
- 5.3.1 we will contact you as soon as reasonably possible to notify you; and
- 5.3.2 our obligations under a Contract will be suspended and the time for performance of our obligations will be extended for the duration of the Event Outside Our Control. Where the Event Outside Our Control affects our delivery of Products to you, we will arrange a new delivery date with you after the Event Outside Our Control is over.
- 5.4 For the avoidance of doubt, you will continue to pay the invoices in accordance with paragraph 3.1 in respect of any Products and Services which we continue to supply notwithstanding the occurrence of an Event Outside Our Control.
- 6. Other important terms**
- 6.1 We may transfer our rights and obligations under a Contract to another organisation.
- 6.2 You may only transfer your rights or your obligations under these Terms to another person if we agree in writing.
- 6.3 The Contract is between you and us. No other person shall have any rights to enforce any of its terms, whether under the Contracts (Rights of Third Parties Act) 1999 or otherwise.
- 6.4 Each of the paragraphs of these Terms and Conditions of Sale operates separately. If any court or relevant authority decides that any of them are unlawful or unenforceable, the remaining paragraphs will remain in full force and effect.
- 6.5 If we fail to insist that you perform any of your obligations under these Terms or if we do not enforce our rights against you, or if we delay in doing so, that will not mean that we have waived our rights against you and will not mean that you do not have to comply with those obligations. If we do waive a default by you, we will only do so in writing, and that will not mean that we will automatically waive any later default by you.
- 6.6 These Terms are governed by English law. This means a Contract for the purchase of Products and any dispute or claim arising out of or in connection with it will be governed by English law. You and we both agree to that the courts of England will have exclusive jurisdiction.
- B. TERMS AND CONDITIONS RELATING TO SALE OF PRODUCTS**
- 7. Our Products**
- 7.1 The Products are identified in the Order.
- 7.2 The images of the Products on our Website and in our catalogue or brochure are for illustrative purposes only. Although every care has been taken to ensure that the photographic representation, description and specification of each Product is accurate, we cannot guarantee that the printed pictures accurately reflect the colour of the Products, and your Products may vary slightly from those images.
- 8. Delivery**
- 8.1 Your order will be fulfilled within the delivery period detailed on the Order, unless there is an Event Outside Our Control (see paragraph 5), provided always that time for delivery shall not be of the essence. If we are unable to meet the delivery date because of an Event Outside Our Control, we will contact you to agree a revised delivery date.
- 8.2 Please ensure that you check that the address contained in the Order is correct. We cannot be held responsible for items which go missing or are delayed due to inaccurate or incomplete delivery address information that you provide to us.
- 8.3 Delivery will be completed, and risk in the Products will pass to you, when we deliver the Products to the address you gave us for delivery (the **Delivery Address**) and you will be responsible for the Products when they are delivered to you. In circumstances where we are also providing Services to you, you will ensure that there is a secure room on Delivery Address for storage of the Products prior to completion of the Services and neither we, nor any of our agents or sub-contractors, may be held liable for any loss or damage to the Products (unless such loss or damage is caused solely by our act or omission).
- 8.4 You own the Products once we have received payment in full for the Products. We may withhold the Products and/or cancel the Contract between us if payment is not received from you in full in cleared funds.
- 8.5 If you fail to accept delivery of the Products, we will be entitled to charge you for all related costs and expenses (including insurance) associated with storing the Products until delivery takes place.
- 8.6 If 14 calendar days after the date on which we notified you that the Products were ready for delivery you have not accepted delivery of the Products, we may resell or otherwise dispose of part or all of the Products and, after deducting reasonable storage and selling costs, account to you for any excess over the price of the Products or charge you for any shortfall below the price of the Products.
- 9. Risk and property**
- 9.1 Risk of damage to, or loss of, the Products shall pass to you when we deliver the Products to the Delivery Address (and, if the Delivery Address is our premises, this will be at the time when we notify you that the Products are available for collection).
- 9.2 Notwithstanding delivery and the passing of risk in the Products, legal title in the Products shall not pass to you until we have received in cash or cleared funds payment in full of: (i) the price of the Products (plus VAT); and (ii) all other sums which are or which become due to us from you on any account.
- 9.3 Until such time as legal title in the Products passes to you, you shall:
- 9.4 hold the Products as our fiduciary agent and bailee and shall accordingly remain liable to account to us for the Products;
- 9.5 identify the Products as our property;
- 9.6 not remove, alter, destroy, deface or obscure any identifying mark or packaging on or relating to the Products; and
- 9.7 protect and maintain the Products in satisfactory condition and keep them insured on our behalf for their full price against all risks to our reasonable satisfaction.
- 9.8 Subject to paragraph 9.2, you shall be entitled to resell or use the Products in the ordinary course of your business but such right shall terminate immediately if: (i) you fail to make payment of any sum whatsoever due to us on the relevant due date; (ii) we, acting reasonably, notify you in writing that we have bona fide doubts as to your solvency; and/or (iii) you are subject to, or suffer, any event of insolvency.
- 9.9 Where we are unable to determine whether any Products are the goods in respect of which your right to possession has terminated, you shall be deemed to have sold all goods in the order in which they were invoiced to you.
- 9.10 Until such time as title in the Products passes to you (and provided the Products are still in existence and have not been resold), we shall be entitled at any time to require you to deliver-up the Products to us and, if you fail to do so, we, our agents and/or employees, may forthwith enter upon

any of the Site and/or your property/premises and/ or the property/premises of any third party where the Products are and repossess the Products. If the Products have been incorporated into any property within your control, we may dismantle the Products or detach them from any items and you shall be liable to us for all costs incurred in so doing and for any diminution in the value of the Products suffered by us, or loss of profit on the resale of the Products.

9.11 You shall not be entitled to encumber or in any way charge any of the Products in which legal title remains vested in us. If you do so, all monies owing by you to us shall (without prejudice to any other right or remedy of ours) forthwith become due and payable.

#### 10. **Warranty**

10.1 The provisions of this paragraph 10 are subject to the provisions of paragraph 4.

10.2 The Products supplied to you by us will:

10.2.1 be of satisfactory quality (within the meaning of the Sale of Goods Act 1979, as amended) and fit for any purpose held out by you;

10.2.2 be free from defects in design, material and workmanship and remain so for the warranty period specified in the Order (or, if none is specified in the Order, for 12 months) after delivery (or, if we are to install the Products, installation) unless otherwise agreed; and

10.2.3 comply with all applicable statutory and regulatory requirements.

10.3 The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 are, to the fullest extent permitted by law, excluded from the agreement.

10.4 The warranty detailed at paragraph 10.2 (the **Warranty**) does not apply to any defect in the Products arising or resulting from:

10.4.1 fair wear and tear;

10.4.2 the location in which the Products are used or are to be used (the **Site**), or for the method of installation (save where they are installed by us or by a third party on our behalf)

10.4.3 any maintenance undertaken (save where it is undertaken by us or by a third party on our behalf);

10.4.4 abnormal storage or working conditions;

10.4.5 failure to use the Products in accordance with the user instructions;

10.4.6 storm, flood, unusually strong winds, earthquake, subsidence or other similar events of nature;

10.4.7 damage, accident, negligence and/or vandalism (in each case, by you or by any third party); and

10.4.8 any third party interference with the Products.

10.5 The Warranty is extended only to the first end-user of the Products and is not transferable.

#### 11. **If there is a problem with the Products**

11.1 If there is any defect with the Products which (acting reasonably) you consider we will be liable for under the Warranty, you agree that you will:

11.1.1 contact us and tell us as soon as reasonably possible;

11.1.2 if you have purchased the Products on a supply only basis (i.e. without any of our installation services), return to us (at your cost) the relevant Products;

11.1.3 if you have purchased the Products together with our installation services, at our option either return to us (at our cost) the relevant Products or permit us or our agent or sub-contractor to inspect it (and, if relevant, repair it) at your premises or the Site;

11.1.4 provide us with all information and assistance which we may reasonably require to investigate the defective Products;

11.1.5 give us a reasonable opportunity to repair or replace at our option any defective Products and/or defective part(s) in the Products; and

11.1.6 be responsible for all costs incurred by us if we are unable to find any defect in the Products and/or if any defect identified in the Products has been caused as a result of any of the circumstances detailed in paragraphs 10.4.1- 10.4.8 (inclusive).

11.2 We will use every effort to repair or replace the defective Products as soon as reasonably practicable and, in any event, within 30 days.

11.3 Your sole remedy in respect of any defect with the Products will be as set out in paragraph 11.2. You will have no right to terminate this Contract in respect of any defect with the Products.

11.4 The terms of paragraph 11.2 will not apply in circumstances where we suspect that any defect has been caused as a result of any of the circumstances detailed in paragraphs 10.4.1- 10.4.8 (inclusive).

#### 12. **Software**

Subject to these Terms and to the payment by you of all charges due under the Order and these Terms, we grant you the non-exclusive, non-transferable and non-sublicensable right to use any software incorporated into the Product to such extent as is necessary to enable you to use the Product as is envisaged by us.

### **C. TERMS AND CONDITIONS RELATING TO THE SUPPLY OF SERVICES**

#### 13. **Providing services**

13.1 We will supply the Services to you in accordance with the dates set out in the Order or as otherwise agreed between us provided always that time shall not be of the essence.

13.2 We will make every effort to complete the Services on time. However, there may be delays due to an Event Outside Our Control. See paragraph 5 for our responsibilities when an Event Outside Our Control happens.

13.3 We will prepare detailed drawings and designs based on information provided by you but you will be responsible for ensuring that such drawings and design reflect your requirements, as discussed with us, and will confirm by signing off on such drawings that you are happy with the design(s) and for us to proceed with the Services.

13.4 You will be responsible for preparing the Site for the Services and ensuring that there is a safe environment for us to work in. We will not be liable for any delay or non-performance where you have not complied with this paragraph 13.4.

13.5 We will not be responsible for the costs of any additional work or Services or loss or damage caused by any hidden pipes or cables. If you are aware of any pipes or cables, which are not immediately obvious when viewing the Site, you should inform us of their existence. Where you fail to provide this information, you will be responsible for any additional costs incurred in preparing and carrying out revised Services.

13.6 We will need access to the Site, including access to any equipment and/or apparatus, to provide the Services. If we are not able to access the Site or fuse box on the dates that we agree for performance of the Services, and have to revisit the Site to perform the Services at another time, we may make an additional charge of a reasonable sum to cover any extra costs incurred. We will not be liable for any delay or non-performance where you have not provided access to us.

13.7 We will not be liable for any loss or damage caused by your failure to prepare the Site for the Services under paragraph 13.4 or paragraph 13.5.

13.8 We will not be responsible for restoring the Site to its previous condition following completion of the Services.

13.9 We may have to suspend the Services if we have to deal with technical problems, or to make improvements agreed between you and us in writing to the Services. We will contact you to let you know in advance where this occurs, unless the problem is urgent or an emergency. You do not have to pay for the Services while they are suspended under this paragraph 13.9 but this does not affect your obligation to pay for any invoices we have already sent you.

13.10 If you do not pay us for the Services when you are supposed to as set out in paragraph 3, we may suspend the Services with immediate effect until you have paid us the outstanding amounts. We will contact you to tell you this. This does not affect our right to charge you interest under paragraph 3.3.